



Fort Erie Race Track
230 Catherine Street, Fort Erie
905 871 3200
Fax (905) 994-3629
Email: security@forterieracetrack.ca

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is provincial legislation that aims to achieve a fully accessible Ontario. The Act makes Ontario the first jurisdiction in Canada to develop, implement and enforce mandatory accessibility standards. It applies to the private, public, and volunteer sectors.

Fort Erie Race Track values our employees, and customers and we strive to meet everyone's needs. We are committed to providing quality goods and services that are accessible to all persons that we serve.

Your feedback is important in helping us improve accessible services at the Fort Erie Race Track. Please take a moment to complete this feedback form and let us know how we are doing.

Date of Visit: _____ Time of Visit: _____

What was the purpose of your visit today? _____

Did we respond to your customer service needs today? Yes OR No

If no,

Was our customer service provided to you in an accessible manner? Yes OR No

If no,

Did you have any problems accessing our goods or services? Yes OR No

If no,

Please provide us with your contact information below (optional):

(Any personal information is collected pursuant to Ontario Regulation 429/07, the Accessible Standards for Customer Service and will be used strictly for the purpose of responding to your feedback)

Full Name: _____ Mailing Address: _____

Telephone Number: _____ Email Address: _____

Would you like to be contacted by the Fort Erie Race Track Yes OR No
(Customers will be contacted within 10 business days of receiving feedback)

*If yes, please ensure you complete the contact information above.

How would you like to be contacted? Telephone Email Mail

Thank you for your feedback.